



IV. The human element

never be replaced.

**Not supportive** 

The top contributing factor to productivity decrease was "difficulty in collaborating with team members" (70.6%). While working from home enhanced employee satisfaction

and well-being, the value of in-person interactions can

2.9%

are not effective at managing their teams remotely

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47.5%

say collaborative team work is

difficult in remote work





Of those who believe that managers

"I don't think this is a band-aid moment where you just have to solve an issue for a few weeks, months, or years, and then we're back to normal. I think the world will look very different, so I implore companies to think beyond just solving for the immediate fix day-to-day and to think bigger." Darren Thayre,

head of digital transformation and digital ventures, Japan and the Asia-Pacific, Google